



Maricopa County Caregiver Support Program Frequently Asked Questions

Revised 1.6.23

1. Who can apply for this program?
 - a. Any family caregiver living in Maricopa County.
2. What are the requirements for this program?
 - a. The same as the Traditional Respite Voucher Program with the following additions:
 - i. For Home Modifications/Assistive Technology: a completed medical needs form must be included with application.
 - ii. For Home modifications/assistive technology: The care receiver must be under the age of 18. If over the age of 18, you must apply for the Family Caregiver Reimbursement Program.
 - iii. A completed W9 form must be included with application if over \$599.
3. What can I use the Caregiver Support Program vouchers for?
 - a. All forms of respite, see the Respite Voucher FAQ.
 - b. Home Modifications/Assistive Technology with receipts
 - c. Social Worker/Care Navigator with receipt/invoice from the professional
 - d. Caregiver Training, for cost of classes, with receipts/invoices
 - e. Recreational Activity, for cost of activity with receipts/invoices
 - f. **Note: If you are not sure your needs fit these categories, please contact us at info@azcaregiver.org**
4. How much is the voucher for?
 - a. \$1,200.
5. Do I have to pick only one category?
 - a. No, you can combine all the categories listed until \$1,200 is reached.
6. Can I be receiving other services from other organizations and be eligible for the program?
 - a. For respite services: You cannot be receiving other respite services, e.g., from Area Agencies on Aging, VA, Division of Developmental Disabilities, ALTCS, or paid by your insurance.
 - b. For other services listed above (items labeled b, c, d, e), you can receive respite services.

7. How will I be reimbursed?
 - a. You must submit completed timesheets, receipts and supporting information before being reimbursed.
 - i. For educational respite, a class roster from the class organizer is acceptable, or a certificate of completion.
 - b. Reimbursement is in the form of a check and is typically sent out within two weeks of receipts/timesheets/invoices being received.
 - c. **Please send all receipts and documentation to info@azcaregiver.org or to Arizona Caregiver Coalition, PO Box 21623, Phoenix, AZ 85036**

8. Will I get all \$1,200 at once?
 - a. If your receipts are for \$1,200 or more, you will receive all \$1,200 at once.
 - b. If your receipts are for less than \$1,200, you can submit as many receipts/timesheets/invoices as you want until the \$1,200 is reached.

9. How long do I have to use the voucher?
 - a. **For Respite Services:** One calendar year from enrollment date.
 - b. **Other items from the other categories must be used by June 30, 2023.**

10. Can I work outside of the home and still receive services?
 - a. Yes.

11. Do I have to be living with the family member I am caring for?
 - a. For respite - yes
 - b. For all other categories - no.