Maricopa County Caregiver Support Program
Frequently Asked Questions
Revised 6.30.23

1. Who can apply for this program?
   a. Any family caregiver living in Maricopa County.

2. What can I use the Caregiver Support Program vouchers for?
   a. All of the following categories are eligible for the Caregiver Support Program
      i. Adult Day Health Center
      ii. InHome Respite
      iii. Outside of Home Respite
      iv. Educational Respite
      v. Vacation Respite
      vi. Emergency Respite
      vii. Home Modifications/Assistive Technology
      viii. Social Worker/Care Navigator
      ix. Caregiver Training
      x. Recreational Activity
   b. If you are interested in something outside of these categories, please contact us at info@azcaregiver.org

3. How much is the voucher for?
   a. $1,200.

4. What are the requirements for this program?
   a. Our requirements are the same as the Traditional Respite Voucher Program with the following additions:
      i. For Home modifications/assistive technology: The care receiver must be under the age of 18. If over the age of 18, you must apply for the Family Caregiver Reimbursement Program.
      ii. A completed W9 form must be included with application.
      iii. Applicants must live in Maricopa County. These categories are not eligible for caregivers living outside of Maricopa County.

5. Can I be receiving other services from other organizations and be eligible for the program?
   a. If you are interested in respite services: You cannot be receiving respite services from Area Agencies on Aging, VA, Division of Developmental Disabilities, or ALTCS.
   b. If you are interested in other services listed above (numbers v - x), you can receive respite services.
c. Other support not listed above will be reviewed on a case-by-case basis by the Executive Director and ACC Team.

6. How will I be reimbursed?
   a. You must submit completed timesheets, invoices, and receipts before being reimbursed.
      i. If you are using any of the categories between v - x, an invoice or receipt is preferred.
      ii. For educational respite, a class roster is acceptable.
      iii. Please do not submit recipients dated prior to enrollment date
   b. Reimbursement is in the form of a check and is typically sent out within two weeks of receipts/timesheets/invoices being received.
   c. Please send all receipts and invoices to info@azcaregiver.org.

7. Will I get all $1,200 at once?
   a. If your receipts are for $1,200 or more, you will receive all $1,200 at once.
   b. If your receipts are for less than $1,200, you can submit as many receipts/timesheets/invoices as you want until the $1,200 is reached.

8. How long do I have to use the voucher?
   a. **This program is available until 12.31.2023**

9. If I use all the voucher before the year is up, when can I apply for additional funding?
   a. You can apply once per calendar year.

10. Can I work outside of the home and still receive services?
    a. Yes.

11. Do I have to be living with the family member I am caring for?
    a. For respite - yes
    b. For all other categories - no.

12. Do I have to pick only one category?
    a. No, you can combine all the categories listed until $1,200 is reached.