



Maricopa County Caregiver Support Program

Frequently Asked Questions

Revised 6.30.23

1. Who can apply for this program?
 - a. Any family caregiver living in Maricopa County.
2. What can I use the Caregiver Support Program vouchers for?
 - a. All of the following categories are eligible for the Caregiver Support Program
 - i. Adult Day Health Center
 - ii. InHome Respite
 - iii. Outside of Home Respite
 - iv. Educational Respite
 - v. Vacation Respite
 - vi. Emergency Respite
 - vii. Home Modifications/Assistive Technology
 - viii. Social Worker/Care Navigator
 - ix. Caregiver Training
 - x. Recreational Activity
 - b. If you are interested in something outside of these categories, please contact us at info@azcaregiver.org
3. How much is the voucher for?
 - a. \$1,200.
4. What are the requirements for this program?
 - a. Our requirements are the same as the Traditional Respite Voucher Program with the following additions:
 - i. For Home modifications/assistive technology: The care receiver must be under the age of 18. If over the age of 18, you must apply for the Family Caregiver Reimbursement Program.
 - ii. A completed W9 form must be included with application.
 - iii. Applicants must live in Maricopa County. These categories are not eligible for caregivers living outside of Maricopa County.
5. Can I be receiving other services from other organizations and be eligible for the program?
 - a. If you are interested in respite services: You cannot be receiving respite services from Area Agencies on Aging, VA, Division of Developmental Disabilities, or ALTCS.
 - b. If you are interested in other services listed above (numbers v - x), you can receive respite services.

- c. Other support not listed above will be reviewed on a case-by-case basis by the Executive Director and ACC Team.
6. How will I be reimbursed?
- a. You must submit completed timesheets, invoices, and receipts before being reimbursed.
 - i. If you are using any of the categories between v - x, an invoice or receipt is preferred.
 - ii. For educational respite, a class roster is acceptable.
 - iii. Please do not submit recipients dated prior to enrollment date
 - b. Reimbursement is in the form of a check and is typically sent out within two weeks of receipts/timesheets/invoices being received.
 - c. Please send all receipts and invoices to info@azcaregiver.org.
7. Will I get all \$1,200 at once?
- a. If your receipts are for \$1,200 or more, you will receive all \$1,200 at once.
 - b. If your receipts are for less than \$1,200, you can submit as many receipts/timesheets/invoices as you want until the \$1,200 is reached.
8. How long do I have to use the voucher?
- a. **This program is available until 12.31.2023**
9. If I use all the voucher before the year is up, when can I apply for additional funding?
- a. You can apply once per calendar year.
10. Can I work outside of the home and still receive services?
- a. Yes.
11. Do I have to be living with the family member I am caring for?
- a. For respite - yes
 - b. For all other categories - no.
12. Do I have to pick only one category?
- a. No, you can combine all the categories listed until \$1,200 is reached.